



Victoria Inn Hotel & Convention Centre

Seeking to stay ahead of the latest industry trends, newly renovated Winnipeg property adopts ASSA ABLOY Hospitality Mobile Access to cater to guest demands for mobile-compatible services.

Customer:

Situated conveniently adjacent to the James A. Richardson International Airport in Winnipeg, Canada, the Victoria Inn Hotel & Convention Centre boasts 260 newly renovated guestrooms, a relaxing corporate floor and executive suites. With 55,000 square feet of meeting space, the property is often host to weddings, conventions and conferences.

Challenge:

With current industry trends demonstrating the vital need to address guest demands for instant service and satisfaction, property leadership at the Victoria Inn Hotel & Convention Centre sought out a solution that could cater to today's mobile-orientated lifestyles without sacrificing security.

Solution:

To cater to evolving guest needs, the Victoria Inn Hotel & Convention Centre chose to implement ASSA ABLOY Hospitality Mobile Access as an alternate check-in method that allows users to bypass the front desk and begin enjoying their hotel stay experience immediately.

Using industry leading Seos technology, ASSA ABLOY Hospitality Mobile Access works with the hotel's property management system to allocate guestrooms and generate digital keys that are encrypted in order to deliver unmatched security. When delivered to a guest's smartphone, the digital key is subsequently stored in a secure key vault within the hotel's mobile app. Ensuring that only authorized users are able to receive digital key data, the app utilizes a Bluetooth-enabled secure-communication channel to transmit information when presented to the appropriate lock.

Further upgrading its security abilities with VingCard Signature RFID door locks, the hotel can also boast powerful anti-cloning features that prevent unauthorized keycard duplication or guestroom access. Coupled with Visionline, staff at the Victoria Inn Hotel & Convention Centre can also remotely cancel suspect keycards before a breach in security occurs or worsens.

Results:

- Hotel stays ahead of market trends and increases guest convenience by implementing ASSA ABLOY Hospitality Mobile Access
- With ASSA ABLOY Hospitality Mobile Access, guests can continue to benefit from a mobile-oriented lifestyle within a hospitality setting
- By also implementing VingCard Signature RFID and VingCard Visionline, hotel leadership can also boast powerful anti-cloning and remote keycard cancelling abilities

"Mobile-compatible services are the future of our industry, providing convenience on a guest's own terms -- and we are proud to be among the properties to have implemented this game-changing, guest satisfaction-enhancing solution. With its ability to also offer the most advanced and proven security, the decision to go with ASSA ABLOY Hospitality Mobile Access over competing solutions allows us to offer guests the latest in guestroom access flexibility without sacrificing our ability to provide a safe and secure environment."

-Mike Roziere, General Manager
at the Victoria Inn Hotel &
Convention Centre